

<b>From:</b>	Mariam Memarsadeghi (b)(6)
<b>To:</b>	(b)(6)
<b>CC:</b>	(b)(6) Akbar Atri (b)(6) Kiarash Ehfad (b)(6) zakieh shirafkan (b)(6)
<b>Subject:</b>	Re: important: escalating harassment by regime trolls
<b>Date:</b>	Tue, 27 Mar 2018 16:39:30 -0400

Thank you (b)(6) I told the FBI there was not a direct threat to do harm, but unfortunately I had missed some tweets. The attached are tweets I had missed before which are more overtly calling on others to harm me in particular.

I have also included another by this account aimed at the very popular Ayatollah Tanasoli (pseudonym) tweeter warning, "We Are Ready to Kill."

Virtually all the followers and commenters on this account could be reported.

On Tue, Mar 27, 2018 at 3:12 PM, (b)(6) wrote:

Thank you for the update, Mariam. That sounds like the appropriate steps by the FBI, so far.

If anyone at the FBI has follow-up questions related to the support of ECCE by the State Department or ECCE project activities vis-à-vis Iran, please give my name as a contact.

We are still waiting for a high-level response from Twitter, and I will let you know as soon as we have one, or if we need anything else from you and Akbar.

Best,

(b)(6)

**From:** Mariam Memarsadeghi (b)(6)  
**Sent:** Tuesday, March 27, 2018 3:06 PM

**To:** (b)(6)  
**Cc:** (b)(6)  
 (b)(6)  
 (b)(6) Akbar Atri (b)(6)  
 (b)(6) zakieh shirafkan (b)(6)  
**Subject:** Re: important: escalating harassment by regime trolls

Thanks. I did speak with the FBI. They took down all the info, including the Twitter handle of the main culprit, @mimaleahmad

FBI said that they would look into it and communicate back if they deem necessary.

They did mention the option of also reporting through the Internet Crime Complaint Center <https://complaint.ic3.gov/default.aspx?>

but this seems oriented much more to financial fraud and has little way for me to explain what's happening on social media, much less upload screen shots.

My hope is that the FBI reviewer will see this as a nefarious political act from the Iranian regime.

On Tue, Mar 27, 2018 at 2:30 PM, (b)(6) wrote:

Thank you very much, Mariam. I will get back to you as soon as we have confirmation from Twitter.

Best,  
 (b)(6)

**From:** Mariam Memarsadeghi (b)(6)  
**Sent:** Tuesday, March 27, 2018 2:11 PM  
**To:** (b)(6)  
**Cc:** (b)(6)  
 (b)(6)  
 Akbar Atri (b)(6) zakieh shirafkan  
 (b)(6)

**Subject:** Re: important: escalating harassment by regime trolls

Ok, I have now reported every tweet of which I am aware. In every case, within just a few minutes, Twitter responded that no action will be taken.

Attached are the screen shots of 1) Twitter's responses (with case number), and 2) the tweets themselves. I have also copied (b)(6) and Zakieh now.

Thank you again.

On Tue, Mar 27, 2018 at 2:01 PM, (b)(6) wrote:

Hi Mariam,

I just returned from off-site meetings. This is awful news and very distressing.

Please send the screenshots of the Twitter response to Akbar and yourself, specifically those replies from Twitter that "don't detect anything" or where Twitter has not yet disabled the user account. We will then follow up with Twitter. Our offices have not reached out directly to Twitter, in the past, actually – but we will find a channel to do so, now.

As you mention, please continue to follow (b)(6) advice to immediately formally report any social media posts which violate company policies (on Facebook, Twitter, etc.). State Dept cannot make requests of these companies if you have not reported them first.

Best,

(b)(6)

**From:** Mariam Memarsadeghi (b)(6)  
**Sent:** Tuesday, March 27, 2018 1:33 PM

**To:** (b)(6)  
**Cc:** (b)(6)  
(b)(6)  
(b)(6) Akbar Atri (b)(6)  
**Subject:** Re: important: escalating harassment by regime trolls

(b)(6)

Akbar has reported all the tweets that he is aware of already. On some Twitter has responded saying the user's account has been disabled, on others it has responded by saying they don't detect anything but provide some security guidelines to follow.

I will do the same on all the tweets in which I am directly mentioned and/or that I am aware of, but what's tricky is that we are not seeing all the tweets about us because they will not always mention us.

We need a remedy beyond this reporting, but again, I will report all the harassing tweets directed to/about me, and Akbar has already done this for all of those which he is aware.

Thanks,  
Mariam

On Tue, Mar 27, 2018 at 1:27 PM, Mariam Memarsadeghi (b)(6) wrote:

Ok

On Tue, Mar 27, 2018 at 1:26 PM, (b)(6) wrote:

Hi Mariam,

Something needs to be submitted directly by you through the appeals process. Once you have done that, you can flag it for us to raise if Twitter denies the request or is unresponsive.

Best,

(b)(6)

**From:** Mariam Memarsadeghi (b)(6)  
**Sent:** Tuesday, March 27, 2018 1:15 PM

**To:** (b)(6)  
**Cc:** (b)(6)  
(b)(6)  
(b)(6) Akbar Atri (b)(6)  
**Subject:** Re: important: escalating harassment by regime trolls

...doesn't State have a direct line of communication with Twitter?

We ourselves have this now with Facebook/Instagram at the highest levels, but we have nothing with Twitter, and this where the harassment campaign is happening.

On Tue, Mar 27, 2018 at 1:10 PM, Mariam Memarsadeghi (b)(6) wrote:

We have not started the appeals process with Twitter, no, but every communication we have ever had with them regarding Tavaana's account has gone unanswered and both Tavaana and TavaanaTech are still not verified on Twitter, though Iranian regime media is verified on Twitter.

Thanks again.

On Tue, Mar 27, 2018 at 12:56 PM, (b)(6)  
wrote:

Hi Mariam,

The first step should be to contact the FBI directly and report what is happening. I would strongly recommend calling over e-mail. You can also note that you believe this harassment is due to, at least in part, your work on State Department foreign assistance programs.

The Baltimore field office covers all of Maryland.

For Twitter, have you already started the online appeals process?

Best,

(b)(6)

### **Baltimore**

2600 Lord Baltimore Drive  
Baltimore, MD 21244  
[baltimore.fbi.gov](http://baltimore.fbi.gov)  
Phone: (410) 265-8080

Covers the entire states of Maryland and Delaware.

### **Washington**

601 4th Street NW  
Washington, DC 20535  
[washingtondc.fbi.gov](http://washingtondc.fbi.gov)  
(202) 278-2000

Covers the District of Columbia and several counties in Northern Virginia.

**From:** Mariam Memarsadeghi (b)(6)  
**Sent:** Tuesday, March 27, 2018 12:37 PM  
**To:** (b)(6)  
**Cc:** (b)(6)  
(b)(6)  
(b)(6) Akbar Atri (b)(6)

**Subject:** Re: important: escalating harassment by regime trolls

No, we have not yet reported anything to the FBI. Thank you, (b)(6)

On Tue, Mar 27, 2018 at 12:31 PM, (b)(6) wrote:

Hi Mariam,

Thank you for letting us know. I'm working on finding a suitable contact at Twitter, so will get back to you as soon as I have one. I'm not aware of an expedited way to report this to the FBI, but will look into that too. Have you already been in contact with the FBI?

Best,

(b)(6)

**From:** Mariam Memarsadeghi (b)(6)  
**Sent:** Tuesday, March 27, 2018 12:04 PM  
**To:** (b)(6)  
**Cc:** (b)(6)  
(b)(6) Akbar Atri (b)(6) (b)(6)  
**Subject:** Re: important: escalating harassment by regime trolls

I meant to include (b)(6). I added her now.

On Tue, Mar 27, 2018 at 11:56 AM, Mariam Memarsadeghi

(b)(6) wrote:

(b)(6)

I hope you're doing well. In the last 24 hours, the usual harassment, propaganda and disinformation coming at/about Akbar and me has escalated:

1. my social media posts and pictures of me (such as with President Clinton and President Bush) are being circulated on social media, together with aggressive smears and lies, and **my personal contact information**
2. pictures and Google **location pin of our home** has been shared on social media
3. hacking attempts of my email have picked up (these were much more however during the protest period, with 5-7 attempts to hack each day)

We would like to ask:

1. Help us get in touch with Twitter to report all these regime troll accounts in real time, as they are posting about us. We would like the State Department to help us make this connection.
2. We would like to know if you have an expedited way to report this to the FBI.

Thank you for your help,

Mariam



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***Mariam Memarsadeghi***

*2017 Presidential Leadership Scholar*

*Co-Founder/Co-Director, E-Collaborative for Civic Education*

*To learn about Tavaana E-Learning Institute for Iranian Civil Society, view our animated video: Why Open Education Matters*

*Also check out our Tolerance Project (English / Arabic / Persian)*

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<b>Sender:</b>	Mariam Memarsadeghi (b)(6)
<b>Recipient:</b>	(b)(6)
	Akbar Atri (b)(6)
	(b)(6)
	zakieh shirafkar (b)(6)



آینه داران حریم @mimaleahmad · Mar 26

خمینی به ما یاد داد با این جماعت هتاک آنتیست باید چجوری برخورد کرد، اگه هتاک کنی از تون سلمان رشدی میسازیم که سالها از سایه خودتونم بترسید ##تتاملی ##ساشتی

FL-2020-00007

Translate from Persian

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# (در تصاویر ۳ و ۴ از بین دو گزینه یکی را انتخاب کنید)

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It displays a sensitive image

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1 4 41



@mimaleahmad · Mar 26

مریم خاتم آماده باش بعد سرریال پایتخت ساعت یازده شب از مستند شما رو نمای میکنیم



@mimaleahmad آینه داران حریم

فرداشب اگه فرصت بشه اندیشکده توانا و بخش تواناتک رو مورد عنایت قرار میدیم، باشد که رستگار شوند:))

دوستان خود را فرا بخوانید [آمد نیوز طور]



Translate from Persian

7 43



@mimaleahmad · Mar 26

باطبی دهننت سرویس ، چرا بچه های ما رو بلاک میکنی؟ فجازی هم دیگه اندازه مزدوری بهتون حال نمیده؟ همه



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@mimaleahmad · Mar 26

تشکیلات توانا

این تشکیلات جهت آموزش و توانمند سازی از راه دور افراد برای میازرات مدنی با دولت جمهوری اسلامی ایجاد شده، و وب سایتش بنام خاتم مریم معمار صادقی پارک شده، ساکن مریلند هستن شماره تماس و ایمیلشون رو تو پست بعدی میذارم ، جهت دوستتایکه برای امر خیر میخوان خدمت برسن 😊😊😊

🌐 Translate from Persian



Translate from Persian



↻ 4

♥ 19



@mimaleahmad · Mar 26

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بدونه عکس بخوام برآش هوا کنم آینه ، فرقسون با مریم رجوی چیه؟ اینها فراره NGO ها رو تبدیل کنن به دشمن

های جمهوری اسلامی ، یجور استراتژی لی لی پوتی و تقویت صدای اقلیت ها ( بخوانید ارازل اوباش فکری

مذهبی فرهنگی مٹ آنتیستا فتنه گرای ۸۸ درویش ریگی ها و دیگران)

#مریم\_معمار\_صادقی

Translate from Persian



↻ 11

♥ 70



@mimaleahmad · Mar 26



تشکیلات توانا

این تشکیلات جهت آموزش و توانمند سازی از راه دور افراد برای مبارزات مدنی با دولت جمهوری اسلامی



support@twitter.com <support@twitter.com>

1:44 PM (21 minutes ago) ☆

to mariam.memarsa. ▾

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Hello,

Thank you for your recent report. We have reviewed your report carefully and found that there was no violation of the Twitter Rules against abusive behavior (<https://twitter.com/rules>).

There are a number of factors we take into consideration when deciding whether to take action on content:

#### Context matters

- Some Tweets may seem to be abusive when viewed in isolation, but may not be when viewed in the context of a larger conversation. While we accept reports of violations from anyone, sometimes we also need to hear directly from the target to ensure that we have proper context.
- The number of reports we receive does not impact our assessment of whether something violates the Twitter Rules.

#### We focus on behavior

- In order to ensure that people feel safe expressing diverse opinions and beliefs, we do not tolerate behavior that crosses the line into abuse, including behavior that harasses, intimidates, or uses fear to silence another user's voice.
- Additionally, we enforce policies when someone reports behavior that is abusive and targets an entire protected group and/or individuals who may be members. This targeting can happen in multiple ways (e.g., mentioning someone, tagging someone in a photo, and more).

If, after you filed this original report, this person Tweeted additional content that you believe to be abusive, or if there's additional context you think we need to know regarding this situation, please reply to this email and provide us with further details (including links to any additional Tweets).

In addition to Twitter's efforts to enforce our Terms of Service, we also provide tools to assist users in controlling their Twitter experience: <https://help.twitter.com/safety-and-security/control-your-twitter-experience>.

Thank you again for taking the time to submit your report to us. If you encounter additional content on Twitter that you believe to be abusive, please let us know by filing a new report.



support@twitter.com

to mariam.memarsa. ▾

1:56 PM (9 minutes ago) ☆

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Hello,

Thank you for your recent report. We have reviewed your report carefully and found that there was no violation of the Twitter Rules against abusive behavior (<https://twitter.com/rules>).

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1:55 PM (10 minutes ago) ☆

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Hello,

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Thank you again for taking the time to submit your report to us. If you encounter additional content on Twitter that you believe to be



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1:52 PM (12 minutes ago) ✉

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Hello,

Thank you for your recent report. We have reviewed your report carefully and found that there was no violation of the Twitter Rules against abusive behavior (<https://twitter.com/rules>).

There are a number of factors we take into consideration when deciding whether to take action on content:

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Thank you again for taking the time to submit your report to us. If you encounter additional content on Twitter that you believe to be



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1:50 PM (13 minutes ago) ☆

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Hello,

Thank you for letting us know about your issue. We understand that you might come across content on Twitter that you dislike or find offensive. However, after investigating the reported content we found it was not in violation of Twitter's private information policy (<https://help.twitter.com/rules-and-policies/personal-information>). As a result, it won't be removed at this time.

If something has gone beyond the point of a personal conflict, whether it be online or offline, you should contact your local authorities so they can accurately assess the validity of the issue. It's also a good idea to take screenshots of the offending Tweets if you choose to address this issue with your local law enforcement.

Thanks,

Twitter